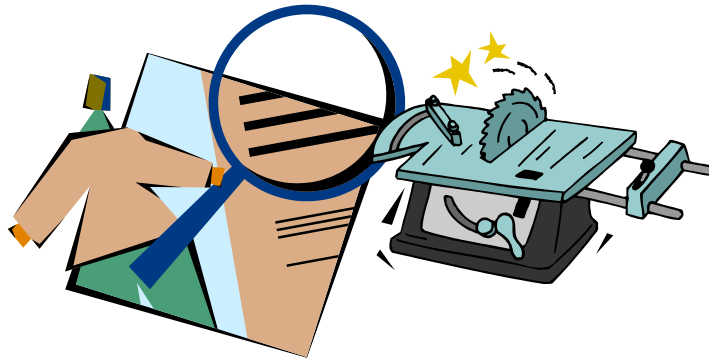




Bilingual Solutions Int'l

PRESENTS



“The Fundamentals of Incident Investigation & Root Cause Analysis”

NAME

DATE

Seminar Goals and Objectives

By the end of this course, participants will be able to fulfill the following goals and objectives.

Participants examine:



- Incidents to investigate.
- On-site investigation process.
- Data to include in investigation reports.
- Witness interview techniques.
- Post action: hazard control measures and follow-up.



You'll learn how to:

- Prepare for an Incident/ Accident Investigation
- Employ effective investigation and interview techniques.
- Analyze accidents to identify "true" root causes.
- Describe human relations issues affecting accident reporting.
- Learn how to conduct and apply the 6 Step Accident Investigation Procedure